

We are ready to serve our guests with all new enthusiasm while keeping in mind their health and wellbeing. We all are equally committed to protect our environment and encourage responsible tourism!



Seventh Heaven Experiences





Arrivals / Check in Guidelines

- Email us all your government approved id proofs and travel history before your arrival
- On arrival your temperature will be checked by our staff with proper social distancing
- We request you to wear your mask at all times
- Front desk staff will wear Face shield to maintain social distancing
- Your hands will be properly sanitized through a spray
- In place of cold towels, clinical wet wipes will be offered
- Welcome drinks will be served in earthen ware disposable glasses
- keys will be sanitized after every use and then only will be handed over to the guests

Arrivals / Check in Guidelines

- Your luggage will be disinfected on arrival before placing it in rooms
- Baggage and escorting assistance has been suspended temporarily and in case assistance is required for baggage drop it can be dropped outside the rooms.
- If required masks and sanitisers can also be provided at hotel
- All the rooms will be properly sanitized and locked for 24 hours before allocating to any of the guests
- All the room amenities will be sanitized and placed in room before guests arrival
- Linen will be changed after 2 days of stay
- Settle all your extras with us through online payment only





Dining Guidelines

- All tables will be sanitized and placed at a minimum distance of 6 feet.
- If needed, restaurant will increase meal operating hours to cater guests.
- Use and throw menus cards will be placed in the rooms before check in
- Buffet framework for restaurants and banquets will be revised, emphasis on individual portions.
- Ideally pre plated menu will be preferred which will be delivered to table direct from the kitchen
- Adequate manpower shall be deployed by restaurant management for ensuring social distancing norms.

Dining Guidelines

- In Room Dining menu will have options of meal in disposable organic cutlery or bento boxes.
- In room dining team will cover your food safely and will drop till your door
- Seating arrangement to be made in such a way that adequate social distancing is maintained. In restaurants, not more than 50% of seating capacity to be permitted.
- We will encourage organic disposable cutlery OR the cutlery will be properly washed and disinfected after every usage
- Settle all your bills through online payment mode only





Experiences Guidelines

- All our explorers will greet the guest with the gesture of "Namaste" instead of shaking hands.
- All our explorers have been instructed to maintain social distancing while conducting the experience and ensure guest are also following the same. The same will be maintained during cycle rides, horse safaris and jeep safaris, etc.
- For a group size (more than 10 people) we will encourage the usage of Microphones and headsets by explorers and guests in order to maintain physical distancing.
- Before the start of all our experiences our explorers will handover kits to all our guests which will have reusable masks, gloves, sanitizers, wet wipes and tissues.
- we will utilize early morning hours to avoid crowd for few of our experiences
- For sometime we will not encourage any kind of food tours in the city

Experiences Guidelines

- Our local city host for cooking class and Indian family dinners will follow every possible step to maintain social distancing and hygiene.
- All our Bikes and jeeps will be disinfected after every ride
- We will allow only 2 guests per jeep to maintain social distancing.
- As environment is equally our priority we are encouraging experiences which generated no carbon or less carbon like Nature walks, treks, hikes, cycling etc.
- To maintain the harmony between Body, Mind and Soul, we will encourage Yoga and wellness experiences.
- We will encourage the usage of reusable plastics
- We have already started encouraging Rural tourism which is great combination for organic farming, food, nature, healthy environment, community development, giving back to society and Invest in nature concept.





Stay Safe Get In Touch With Us

For inquiries or follow-ups



Seventh Heaven Experiences

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